

Villa Melody in El Gouna

BOOKING FORM

To confirm a booking, please complete this booking form and send with a non-refundable deposit of €100 **per week** to Mr. Wolfgang Reiter, Harthaus Str. 105, D-81545 München. The balance will be required four weeks before departure. On receipt of your booking form and non-refundable deposit, we will confirm your reservation. A security deposit of € 200 has to be paid upon arrival to the local key holder.

Please do not forget to send us at least 2 days before arrival passport copies from all guests.

For information about cancellation charges, please see the cancellation section of the booking conditions.

Please complete the following sections and include details of all the clients occupying the villa:

At least the party leader must be older than 25 years.

Name of party leader	
Address	
Telephone	home
	work
	mobile
E-mail	home
	work

Arrival Date			Departure Date		
Flight no + time (if known)			Flight no + time (if known)		
Transfer from Airport	Yes / no		Transfer to Airport	Yes / no	
WiFi Internet connection	Yes		No		

Full names of other party members:

Additional remarks:

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Passport or ID copies of all guests are needed and must be send with the booking as we are obliged by El Gouna Security to present these copies before arrival. If ID contains only Arabic names, we also need Latin names, birthdates.

Holiday insurance is essential as we cannot be responsible for any claims while at our villa.

I, the party leader, confirm that the signature on this booking form constitutes acceptance of the booking conditions by me and all the party members. A copy of the booking conditions has been received and understood. I enclose a deposit of € 100 per week and confirm that the balance will be paid 4 weeks prior to departure. I am over 25.

Signed Date

BOOKING CONDITIONS

INSURANCE: It is a condition of the booking that all members of the party are covered by travel insurance which carries adequate protection against delays and cancellation, has adequate medical insurance for Egypt and adequate cover for the party's baggage and personal belongings.

Visa: To visit Egypt a visa is may needed. The client is responsible to obey the visa regulation.

SMOKING: For the safety and comfort of all our guests smoking is not permitted within the house.

LIABILITY: The owners and the management company accept no responsibility whatsoever for death, personnel injury, accidents, loss or damage to persons or belongings however caused. The use of all the accommodation and amenities including lagoon frontage is entirely at the user's own risk. The use of any pool is not included in the rental. Children must be supervised by responsible adults at all times when using any amenities. The owners and management company cannot accept any liability for any loss of rental time due to travel problems, flight delays or cancellations, industrial disputes or any events outside of our control, including any form of force majeure.

FORCE MAJEURE: In the unlikely event of it being necessary for us to cancel your reservation through circumstances beyond our control (such events may for example include, but not limited to, Civil Disturbance, Strike, or other Industrial Action, Acts of Government, Acts of God, War, Failure of Public Supplies etc.), we shall refund all monies paid and this shall be the full extent of our responsibility in this respect.

CAPACITY and EQUIPMENT: The villa is capable of accommodating six people. All bed linen, bath and beach towels are supplied..

POOL: The usage of any pool in the neighborhood (e.g. Y12) is not included in the rental and until further notice not allowed

SECURITY: We would ask all tenants to make sure that they secure the villa by locking the windows and doors every time they leave the villa. **Please do not forget to send us in time passport copies from all guests. This is according El Gouna security regulation and we are obliged to transfer these copies to El Gouna security.**

CLEANING/LAUNDRY: Cleaning and laundry will be carried out before each new rental. If the booking is for more than one week, an interim clean and linen change can be arranged upon additional costs. Clients are requested to maintain the cleanliness of the villa throughout their stay.

CANCELLATION: Cancellations must be notified in writing by the party leader. Upon receiving notice from you, we will do our best to re-let the villa for the period concerned and if the re-let is successful, we will refund all monies received, less € 50 (to cover expenses). If however, we have been unable to find a new client, and it is only 8 weeks or less to departure, please appreciate that because we may have already declined bookings for the period in question, we must insist that the entire amount be paid. If cancellation is made 8 weeks or more before departure, you will only lose the deposit.

THE ACCOMMODATION: The accommodation is for the use of the clients shown on the booking form only and sub-letting is prohibited. Assignment will only be permitted after prior agreement. This will be possible where the client wishes to cancel the original reservation. El Gouna is a growing resort and like many holiday destinations, there are various building projects going on.

SECURITY DEPOSIT: A € 200 security deposit is to be paid upon arrival to the local keyholder. Where we consider that the breakage/damage or loss to property is a result of undue negligence, or there has been an excessive use of utilities (such as leaving air conditioners on with doors open), we reserve the right to retain this deposit to cover the cost of the repair/replacement/excessive utilities bill. We request that any incident is reported to our management company as soon as possible in order that subsequent clients are not inconvenienced. Contact telephone numbers will be found in the villa. Obviously, if a small low value item is damaged such as a glass or plate, this will not be deemed as undue negligence. On receipt of a satisfactory inspection report from our management agent, the security deposit will be refunded.

PROBLEMS: The villa will have details of whom to contact in the event you should have a problem. If it cannot be resolved on site, please contact the number on the final confirmation letter and we will ensure that every effort is made to resolve the problem.

PERSONAL POSSESSIONS: All personal possessions remain at the owner's risk at all times.

PAYMENT: Payment, which will include the security deposit, should be made no later than 10 weeks before departure. If payment has not been received (as a result of a possible oversight on your part), we will contact you. However, if payment has not been received within a further 7 days, we reserve the right to cancel the reservation and levy the cancellation charge as described under '**CANCELLATION**' over.

CHANGEOVER DAYS: The accommodation must be vacated by 10:00am on the day of departure, to allow for the property to be prepared for incoming clients. **The object must be by check out brush clean by tenant, fridge empty , all dishes clean back on his place and all rubbish outside in the garbage, otherwise we take an extra fee.** You are advised that the villa will be available on the day of your arrival no earlier than 4:00pm. Villa entry arrangements will be issued to you prior to your departure.

CIRCUMSTANCES WHEREBY THE SECURITY DEPOSIT (OR PART THEREOF) WILL NOT BE REFUNDED

- * Excessive use of utilities (such as leaving air conditioners on with doors open).
- * Loss or/and damage to any part of the villa, any amenities or outside area or its contents.

Please consider: at least the party leader must be older than 25 years.

We have endeavored to ensure that the details in the information pack and website are correct. However, facilities, services, rules and guidance change. We are constantly updating the information but as these changes are outside of our control we take no responsibility for them. If you are travelling to El Gouna for a specific reason, or to make use of a specific facility, then it is your responsibility to confirm that these are available.